



Department for
Communities and
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**Department for Communities and Local
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Tenants Leading Change

I am writing to encourage you to help us make the business case for tenant involvement and its benefits.

We have seen time and time again that fully involving social tenants in what happens in their neighbourhood creates better places for people to live and work. Such involvement can bring better value for money, more responsive services and higher satisfaction than before. We have also seen tenants gain a range of skills, supporting them in the world of work and beyond. This is localism working at its best.

Good landlords understand that listening to tenants isn't just the right thing to do - it's good for business. I believe that only by working jointly together and challenging each other will we increase the effectiveness and realise the full benefits of tenant involvement in the delivery of improved services. I am therefore asking you to help by contributing to the evidence base to make the business case for tenant involvement. The attached leaflet explains how you can play your part. You can also find out more by visiting www.nationaltenants.org.

I do hope that you will take this opportunity to help us to show how tenant involvement has made a difference and help to spread the word about the benefits it brings.

STEPHEN WILLIAMS MP