

Tenants Leading Change



Department for
Communities and
Local Government

Good landlords understand that listening to tenants is not just the right thing to do. It is also good for business.

The Government wants to see all social landlords offer tenants the chance to get involved and take control of their neighbourhoods. It's called **Tenant Involvement and Empowerment** and requires landlords to offer opportunities.

Working in partnership with tenants can be really rewarding – tenants get great service and the council gets great value for money. Through the **Tenants Leading Change (TLC)** project, led by the **National Tenant Organisations (NTOs)**, you have the ideal opportunity to showcase how tenant involvement has made a real difference to people in your area and what good work you have been doing locally.

With support from Communities Minister Stephen Williams MP, the NTOs are exploring the business case for getting tenants more involved, looking at what works and what doesn't – and we need your help.

We will:

- **Gather evidence** – of where tenant involvement results in benefits all round
- **Make the business case** – and produce a user-friendly summary of the information gathered
- **Mobilise support** – for effective involvement from tenants, landlords and others to improve where people live.

You can help by:

- Giving us **evidence** about the value of tenant involvement
- Completing our online TLC **call for evidence**
- Participating in a forthcoming **TLC workshop**
- **Signing up** to our TLC campaign in spring 2015.

To be involved and for more information, get in touch:

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