



Ref: PR670

**News Release from**

Stockport Homes

1 St. Peter's Square

Stockport

SK1 1NZ

9 November 16

**Stockport Homes wins Team of the Year**

Stockport Homes has won the 'Team of the Year' award at the Resolve Anti-Social Behaviour National Awards. The winners were announced at a ceremony at the St Johns Hotel, Birmingham on Tuesday 8 November.

The award recognises a group or a team that has provided an exceptional service in resolving ASB within an identified neighbourhood, who have worked together to achieve shared goals and can demonstrate measurable results

Stockport Homes have increased customer satisfaction with the service, resolved cases in a shorter length of time, and have embraced new ASB tools and powers, being the first arm's length management organisation in the Country to be delegated authority to serve Community Protection Notices on behalf of the Council.

The team provide exceptional customer service to the most vulnerable victims through intensive support during difficult times.

Robin Burman Chair of Stockport Homes' Board said, "We understand that the effect ASB has on residents within our neighbourhoods can be devastating. The team's service is exceptional as they're passionate about what they do to make a real difference to lives of Stockport Homes customers".

**Photo caption:** The ASB team being presented with their award. Centre of photo is Liz Smith, ASB Manager.

**ENDS**

**Notes for Editor:**

- For more information about the Resolve Anti-Social Behaviour National Awards, please visit [www.resolve-asb.org.uk](http://www.resolve-asb.org.uk)
- For more information about Stockport Homes' Anti-Social Behaviour Team, please contact Verity Calderbank, Marketing & Communications Manager, Stockport Homes on 0161 474 2863