



CITYWEST HOMES

Press release – 9 January 2017

Local resident joins Westminster's CityWest Homes board as two new non-executive directors are appointed

CityWest Homes, Westminster's leading housing manager, has appointed two new non-executive directors to its board, including a local resident who has lived in Westminster for over 30 years.

The two new board members took up their positions at the beginning of 2017 and join CityWest Homes during a year of change, where the housing provider is looking to fundamentally change and improve the way it engages with all of its customers.

Remon Fahim, who is a CityWest Homes resident, has lived in Westminster for over 30 years and will bring a strong local and customer perspective to the board, as well as his experience in finance and accounting.

Richard Simpson is executive director and managing director – Property at Unite Group, a leading UK developer and manager of purpose built student accommodation. He brings years of knowledge on property and development, including how technology can be harnessed to improve customer service.

Tom Keevil, CityWest Homes chairman said: "Both candidates will bring in a wealth of unique experience to CityWest Homes over the coming months and years. As we embark on a programme to greatly improve the way we do business, their experience and knowledge, as well as local understanding will be invaluable."

Richard Simpson said: "Unite Students is all about bringing together great properties, passionate people and relevant services to create the best possible living environment for 50,000 students from a range of backgrounds. I'm hugely motivated by the challenge of applying what I've learned to a different group of customers with different needs.

"CityWest Homes is a highly experienced operator and I'm impressed by the board's commitment to making a step change in its customer engagement. I'm very much looking forward to working with Tom and his team to help them navigate this exciting stage in the company's development."

Remon Fahim said: "As a Westminster resident of more than 30 years, the vacancy presented itself as the perfect opportunity to contribute back to the community where I grew up, went to school and started my career. It is a great responsibility, but also an immense opportunity to drive change and improve the customer experience.

"First and foremost, I am looking forward to meeting with CityWest Homes residents and staff to better understand their views. In addition, I wish to contribute my industry

skills into public sector services, finance and IT to help drive positive transformation, particularly the way we use IT in local services.

"I am very excited and look forward to meeting with the entire board, staff and residents in early 2017."

Ends

Notes to editors

For more information please contact Ollie Lawson, corporate communications team, on 07899 797878 or email olawson@cwh.org.uk.

About CityWest Homes

CityWest Homes is an award-winning property services provider based in London.

As Westminster's leading housing manager, CityWest Homes manage over 21,000 homes, which includes 9,000 leaseholder homes, 12,000 social homes and the communities which they are situated in.

Since launching as an ALMO in 2002, the organisations dedication to customer service has resulted in an expansion of its offering to the private sector. Services now include a private estate agency and managing an energy facility providing heating to over 3,250 homes and businesses.

This customer focus has resulted in numerous accolades including Investors in People Gold and entering the Sunday Times Best Companies list.