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News Release from

Stockport Homes

1 St. Peter's Square

Stockport

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Stockport Homes' Carecall service retains TSA accreditation

Stockport Homes' Carecall Service, which provides a telemonitoring and response service for older and vulnerable people, has retained its Telecare Services Association (TSA) accreditation for another 12 months.

Paul Finch, TSA Business Relationship Manager, said, "I would like to thank you and your staff for the time and effort taken in preparation for the audit and would like to pass on our heartfelt congratulations in achieving this very high standard."

The TSA is the industry body for Telecare and Telehealth in the UK, and the largest industry specific network in Europe. It assesses services to make sure they provide a high standard of service for customers.

Robin Burman, Chair of Stockport Homes' Board said, "Retaining our TSA accreditation demonstrates the high quality service Carecall provides to its customers. The Carecall service provides reassurance and peace of mind to users and family members that our dedicated team are there 24 hours a day, seven days a week."

For more information on Carecall, visit www.carecall24.co.uk, call 0161 0161 218 1655, visit www.facebook.com/carecallmonitoring or www.twitter.com/carecallmonitor

Photo caption: Carecall staff celebrating the TSA inspection results
From left to right: Lindsay Short, Carecall and Concierge Officer, Stockport Homes; Jenny Boswell, Carecall and Concierge Manager, Stockport Homes; Suzanne Thomas, Carecall and Concierge Team Leader, Stockport Homes

ENDS

Notes for Editor:

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