

Berneslai Homes named 'No 1' in top social landlords list

(See Jpeg attached)

Berneslai Homes celebrate after being named as No 1 in the top social landlords list by 24 housing.

Berneslai Homes is delighted to have been named as number one in the UK's Top 50 social landlords list.

The list was put together by a national poll by 24 housing magazine. Berneslai Homes was shortlisted for some big achievements including: collecting 98.5% of rent and helping tenants gain £444,000 in extra benefits; moving services online with a 155% increase in e-form use and 93% selfserve for lettings; tackling worklessness through our office and craft apprentice scheme; building and acquiring 320 new council homes with a further £18 million programme to deliver 200 plus new council homes; bringing 45 private homes back into use; spending 75% locally, £2.3 million renewable energy income and 91% overall customer satisfaction with Berneslai Homes as landlord.

Berneslai Homes Chief Executive Helen Jaggar adds, "We are delighted to have been named as number one in the list and would like to thank everyone for voting for us. Our success is about being grounded and listening to our customers and them being involved and engaged in shaping our services. We are proud to deliver value for Barnsley Council over and above our core housing management and maintenance services, whether it's bringing empty homes back into use, building new homes or helping vulnerable people to live independently and sustain their tenancies – they all contribute to making a better Barnsley."

Press Contact:

Sarah Hopwood
Marketing & Communications Officer
Berneslai Homes
Tel: 01226 772 779
Email: sarahhopwood@berneslaihomes.co.uk

Editors notes:

Berneslai Homes is the Council's managing agent for the management and maintenance of council housing in Barnsley. They have a track record for excellent performance at value for money cost and in 2015 the Council extended the service agreement for a further five years from April 2016 to March 2021 with the ability for rolling five year extensions. In 2017 they achieved Investors In People Gold Standard, for the second time. They work closely with many partner agencies within the Sheffield city region.

The organisation is run by a board comprising of a Chair, three councillors, three independents and three tenant members. Berneslai Homes manages approximately 18,655 properties and employs just under 500 employees.