

Sector-specific and useful acronyms

Housing organisations

ALMO	Arms-length management organisation
ARCH	Association of Retained Council Housing
AV4T	A Voice for Tenants
CIH	Chartered Institute of Housing
CAB	Citizen's Advice Bureau
CACHE	The Collaborative Centre for Housing Evidence
CWAG	Councils with ALMOs group
GLA	Greater London Authority
HA	Housing association
HACT	Housing Association's Charitable Trust but just uses the term HACT now.
JRF	Joseph Rowntree Foundation
LA	Local authority
LGA	Local Government Association
LSVT	Large scale voluntary transfer
NFA	National Federation of ALMOs
NHF	National Housing Federation (sometimes referred to as NatFed)
NTV	The now defunct National Tenant's Voice
RP	Registered Provider
SHOUT	Social Housing Under Threat (campaign group)
TAROE	Tenants and Residents of England
TPAS	Leading tenant engagement body

Government-related

ASC/ ASS	Adult Social Care/ Adult Social Services
BEIS	Department for Business, Energy and Industrial Strategy
CSSG	Consumer Standards Steering Group
DWP	Department of Work and Pensions
HMT	Her Majesty's Treasury
HO	Housing Ombudsman
HSE	Health & Safety Executive
MHCLG	Ministry for Housing, Communities and Local Government
MP	Member of Parliament
PWLB	Public Works Loan Board
RSH	Regulator for Social Housing

Welfare related

APAs	Alternative Payment Arrangements (for UC)
DHP	Discretionary housing payment
DLA	Disability living allowance
JCP	Job Centre Plus
JSA	Job Seekers Allowance
LHA (cap)	Local housing allowance (cap)
PIP	Personal independence payment
UC/ HB	Universal Credit/ Housing Benefit

General policy acronyms

ACEs	Adverse childhood experiences
ASB	Anti-social behaviour
BAME	Black and minority ethnic
GM	Great Manchester
GDPR	General Data Protection Regulation
HRA (homelessness)	Homelessness Reduction Act
HRA (finance)	Housing Revenue Account
KPI/ PI	Key performance indicator/ performance indicator
LGBT	Lesbian, gay, bisexual and transgender
MMC	Modern methods of construction
PDR	Permitted Development Rights
PRS	Private Rented Sector
RTB	Right to Buy
SLA	Service level agreement
SROI	Social return on investment
STAR	Survey of Tenants and Residents
TA	Temporary Accommodation
VFM	Value for money

Safeguarding

MASH	Multi-agency safeguarding hub
MARAC	Multi-agency risk assessment conference
VAWG and DA/ DV	Violence against women and girls (pronounced vorg) and domestic abuse/ domestic violence

Building safety

ACM cladding	Aluminium Composite Material (cladding)
FRA	Fire risk assessment
HPL	High Pressure Laminate (cladding for buildings)
HHSRS	Housing health and safety rating system

Organisation acronyms

CEO	Chief Executive Officer
ESG	Executive Steering Group
FD	Finance Director
MD	Managing Director