

### Sector-specific and useful acronyms

#### Housing organisations

<b>ALMO</b>	Arms-length management organisation
<b>ARCH</b>	Association of Retained Council Housing
<b>AV4T</b>	A Voice for Tenants
<b>CIH</b>	Chartered Institute of Housing
<b>CAB</b>	Citizen's Advice Bureau
<b>CACHE</b>	The Collaborative Centre for Housing Evidence
<b>CWAG</b>	Councils with ALMOs group
<b>GLA</b>	Greater London Authority
<b>HA</b>	Housing association
<b>HACT</b>	Housing Association's Charitable Trust but just uses the term HACT now.
<b>JRF</b>	Joseph Rowntree Foundation
<b>LA</b>	Local authority
<b>LGA</b>	Local Government Association
<b>LSVT</b>	Large scale voluntary transfer
<b>NFA</b>	National Federation of ALMOs
<b>NHF</b>	National Housing Federation (sometimes referred to as NatFed)
<b>NTV</b>	The now defunct National Tenant's Voice
<b>RICS</b>	Royal Institution of Chartered Surveyors
<b>RP</b>	Registered Provider
<b>RSL</b>	Registered Social Landlord
<b>SHOUT</b>	Social Housing Under Threat (campaign group)
<b>TAROE</b>	Tenants and Residents of England
<b>TPAS</b>	Leading tenant engagement body (standing for Tenant Participation Advisory Service, but referred to as T - pas)
<b>TMO</b>	Tenant Management Organisation

#### Government-related/ policy bodies

<b>ASC/ ASS</b>	Adult Social Care/ Adult Social Services
<b>APSE</b>	Association of Public Service Excellence
<b>BEIS</b>	Department for Business, Energy and Industrial Strategy
<b>CSSG</b>	Consumer Standards Steering Group
<b>DWP</b>	Department of Work and Pensions
<b>HMT</b>	Her Majesty's Treasury
<b>HO</b>	Housing Ombudsman
<b>HSE</b>	Health & Safety Executive
<b>MHCLG</b>	Ministry for Housing, Communities and Local Government
<b>MP</b>	Member of Parliament
<b>NCVO</b>	National Council for Voluntary Organisations
<b>PWLB</b>	Public Works Loan Board
<b>RSH or RoSH</b>	Regulator of Social Housing

### Welfare related

<b>APAs</b>	Alternative Payment Arrangements (for UC)
<b>DHP</b>	Discretionary housing payment
<b>DLA</b>	Disability living allowance
<b>JCP</b>	Job Centre Plus
<b>JSA</b>	Job Seekers Allowance
<b>LHA (cap)</b>	Local housing allowance (cap)
<b>PIP</b>	Personal independence payment
<b>UC/ HB</b>	Universal Credit/ Housing Benefit

### General policy acronyms

<b>ACEs</b>	Adverse childhood experiences
<b>ASB</b>	Anti-social behaviour
<b>BAME</b>	Black and minority ethnic
<b>GM</b>	Great Manchester
<b>GDPR</b>	General Data Protection Regulation
<b>HRA (homelessness)</b>	Homelessness Reduction Act
<b>HRA (finance)</b>	Housing Revenue Account
<b>KPI/ PI</b>	Key performance indicator/ performance indicator
<b>LGBT</b>	Lesbian, gay, bisexual and transgender
<b>LSP</b>	Local strategic partnership
<b>MMC</b>	Modern methods of construction
<b>PDR</b>	Permitted Development Rights
<b>PFI</b>	Private Finance Initiative
<b>PRS</b>	Private Rented Sector
<b>RTB</b>	Right to Buy
<b>SI</b>	Statutory Instrument
<b>SLA</b>	Service level agreement
<b>SROI</b>	Social return on investment
<b>STAR</b>	Survey of Tenants and Residents
<b>TA</b>	Temporary Accommodation
<b>VFM</b>	Value for money

### Safeguarding

<b>MASH</b>	Multi-agency safeguarding hub
<b>MARAC</b>	Multi-agency risk assessment conference
<b>VAWG and DA/ DV</b>	Violence against women and girls (pronounced vorg) and domestic abuse/ domestic violence

### Building safety

<b>ACM cladding</b>	Aluminium Composite Material (cladding)
<b>FRA</b>	Fire risk assessment
<b>HPL</b>	High Pressure Laminate (cladding for buildings)
<b>HHSRS</b>	Housing health and safety rating system

### Organisation acronyms

<b>CEO</b>	Chief Executive Officer
<b>ESG</b>	Executive Steering Group
<b>FD</b>	Finance Director
<b>MD</b>	Managing Director