



MEDIA RELEASE

9 April 2018

Margaret Dodwell appointed Chief Executive of Lewisham Homes

Lewisham Homes is delighted to announce that Margaret Dodwell is to be its next Chief Executive following the departure of Andrew Potter on 27 April after 11 years as CEO.

Margaret's appointment was endorsed following a rigorous appointment process and at a meeting of the Lewisham Homes' Board on 21 March 2018. She is currently working in an interim capacity as Operations Director for VIVID, Hampshire's largest provider of affordable homes, and will start in her new role on 3 May.

Ainsley Forbes, Lewisham Homes' Board Chair, said: "The Board and I very much welcome Margaret's appointment. She has an impressive background in providing excellent customer service and we look forward to working with her to ensure our tenants and leaseholders receive a quality service. We will also be working very closely with Lewisham Council to increase the supply of social housing in the borough and help address the growing housing need."

Margaret Dodwell said: "I am delighted to be joining Lewisham Homes as its new Chief Executive. I look forward to having the opportunity to work with the team and to lead the organisation in providing high quality services for our customers and communities and working with the Council to increase the supply of affordable homes in the borough."

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Notes to editors

Biographic details: Margaret Dodwell

Margaret started her career as an accountant and between 1989-1996 worked in a variety of finance roles with health and local authorities. Margaret moved into the Housing Sector in 1996. In 2006, her employer Midsummer Housing Association became part of the Guinness Partnership and in 2008 Margaret made the transition from Finance Director with the Housing Association to Managing

Director, Guinness Midsummer. In October 2009, Margaret moved into the role of Managing Director, Guinness South, with responsibility for homes in London, the south and east. She then moved to the role of Executive Director of Customer Services in 2014, working with the Guinness Partnership on a fixed-term contract creating a new national operating model for customer services and customer engagement services. Day to day she had lead responsibility nationally for 49,000 rental homes and around 950 staff - including housing management, customer contact, repairs and customer engagement. She then spent a year as Transformation Director with Brent Housing Partnership, working with the ALMO, which was in 'special measures', to develop and deliver a Recovery Plan to improve their services to customers, staff engagement, performance and efficiency.

Margaret is a qualified accountant with a first-class BA honours degree in Public Administration and a member of the Chartered Institute of Public Finance and Accountancy. Margaret is also Vice Chair of Cottsway Housing Association and Chair of their Audit and Risk Committee.